

My HOMETOWN POWER

**MURFREESBORO
ELECTRIC**
DEPARTMENT



Public power gives you control

Steve Sax,
General Manager

There's nothing like working in the electric business to serve as a reminder of how many things are out of your control. Sometimes it's a storm that wipes out power for large portions of the state, and other times it might be a stray squirrel that manages to put an entire substation out of commission.

At MED, we plan for the unplanned by making sure our system is equipped with the latest technology and by regularly maintaining it with initiatives like the tree-trimming program, which reduces the odds that a stray branch will disrupt the power to your home.

But as a public power company, we also do everything we can to give our customers control over their own energy usage. Tools like SmartHub, which you can learn more about in this newsletter, make it easier than ever to pay your bill at any time from any place.

That also includes making sure customers have the knowledge they need to manage the energy usage as they see fit. This month's newsletter includes a few helpful tips on how to keep your electricity bill down this winter, without freezing as a result.

Finally, as elections in our country draw closer, I want to remind all of our customers of the importance of making your voice heard. Voter turnout in our nation has dropped, particularly outside of major cities, and without your vote, the needs of communities like Murfreesboro can go unheard by our leaders.

Please take a look at the information on the back of this newsletter to learn where and when you can vote early, and update your voter registration if you haven't already. I hope to see you all at the polls this November! ●



makes managing
your account easy

At MED, we want to make it easy for customers to do business with their electric department. That's why we offer programs like E-Z Pay, which lets you automatically pay your electric bill each month, and Budget Billing, which averages your monthly bill to make planning for expenses easier.

But did you know SmartHub lets you do even more with your electric account?

The SmartHub app makes it easier than ever for customers to pay their bill, keep track of their energy usage and set up notifications for important account activity — all for free.

And when you download MED's mobile app, all of those features are available whenever and wherever you need them. Try it today and find out how SmartHub puts you in control of your electric account.

SIMPLIFY BILL PAYMENT

SmartHub makes it possible for MED customers to make a payment on their account anywhere on the go. No more drives to the office or mailing checks; just set up an account online and pay your bill with just a few taps.

There is no additional fee associated with the service, and using SmartHub also makes it possible to choose paperless

billing. Customers can view their bill online as soon as it becomes available and avoid opening another bill in the mail.

TRACK YOUR USAGE

Keeping an eye on how much energy you use day to day can help identify major inefficiencies in the home or can provide a better idea of your usage habits over a given period of time. SmartHub makes it easy to track how much electricity your household uses over a given month, week or even a specific day.

One of the app's features allows customers to see a graph of their usage compared with temperature readings over that period of time, creating an easy-to-understand visualization of how electricity usage varies with the weather. If you see an unexpected spike in your usage, that can also be an indicator that there is a problem with an appliance, such as a hot water heater or air conditioner.

DON'T MISS AN UPDATE

Customers who sign up for SmartHub can customize text notifications as a reminder when their bill is available to view or if an automatic payment didn't go through for some reason. It's a faster way to stay up-to-date than waiting for the

mail and more convenient than constantly checking email.

You can even set up multiple phone numbers or email addresses to receive notifications in the event you're using multiple devices or want to avoid late fees for a forgetful student. ●



DOWNLOAD THE APP



Scan this QR code with your iPhone or iPad:



Scan this QR code with your Android device:



2016 PRESIDENTIAL ELECTION EARLY VOTING

OCT. 19 - NOV. 3

AVOID ELECTION DAY LINES AND VOTE EARLY!

EARLY VOTING TIMES

ELECTION COMMISSION OFFICE

Monday-Friday 7 a.m. to 7 p.m., Saturday 8 a.m. to 3 p.m.

ALL OTHER LOCATIONS

Monday-Friday 9 a.m. to 6 p.m., Saturday 8 a.m. to 3 p.m.

CONTACT US

615-898-7743 | election.rutherfordcountyttn.gov

LOCATIONS

MIDDLE TENNESSEE ASSOC. OF REALTORS

311 Butler Drive - Murfreesboro
(Off South Church Street across from Pillsbury)

LANE AGRI PARK LIVESOCK PAVILION

315 John Rice Blvd. - Murfreesboro
(Off Old Fort Parkway - home of Farmer's Market)

SMYRNA CITY HALL

315 S. Lowry St. - Smyrna (Entrance in rear
of building)

RUTHERFORD COUNTY ELECTION COMMISSION OFFICE

1 Public Square S. - Murfreesboro

ELECTION ANNEX BUILDING

426 E. Vine St. - Murfreesboro

SPORTS COM

2310 Memorial Blvd. - Murfreesboro

LAVERGNE CIVIC AUDITORIUM

238 Old Nashville Hwy. - LaVergne

Moved?

If you are a registered voter in Rutherford County and you have moved to a new address within the county, you must update your voter registration. If you do it in advance of election day, it's simple and easy. Go online to election.rutherfordcountyttn.gov to complete a change of address form and send it back to the Election Commission.

Be ready for colder weather with these energy-saving tips

1

Fluctuating temperatures in the fall and winter leave many continually adjusting the thermostat to stay comfortable. Heating and cooling systems account for nearly half of your home electric bill, so make sure changing the temperature doesn't cost you money. There are plenty of simple steps you and your family can take to manage your energy usage while still staying warm.

2

The best advice is often the simplest — if it's cold in your house, wear a sweater. Wearing warm clothing like long sleeves and pants is an easy way to stay comfortable without adding to your power bill. So the next time you're tempted to turn up the heat, reach for a cozy blanket or warm sweater instead.

3

Keep all drapes and blinds closed at night, and if they don't get direct sunlight, keep them closed during the day, too. For windows that do get sunlight, keep the blinds open to get as much natural warmth as possible.

4

If you have a fireplace, keep the damper closed when you aren't using it. Leaving it open can make your fireplace a source of cold air.

5

Wrap any pipes and cover any water heaters that are in open spaces. The water heater will run less often, saving you energy.

6

Be sure to change your air filter once a month. Clogged filters make it harder for your heater to do its job, and that inefficiency means it has to run longer.

For more ideas on how to save money on your electric bill this winter, and all year round, visit www.murfreesboroelectric.com.



CONNECT WITH US!



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ONLINE: www.MurfreesboroElectric.com



FACEBOOK: Search "Murfreesboro Electric Department"



TWITTER: @mborolectric



INSTAGRAM: @murfreesboroelectric



**TO REPORT A
POWER OUTAGE:
615-893-5515**